Stronger Together

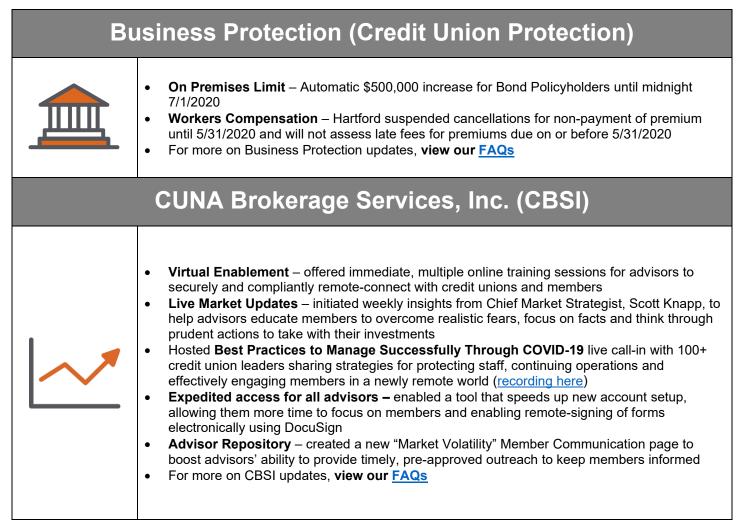
Supporting Your Credit Union Through Difficult Times





CUNA Mutual Group is proud to be part of such a strong movement of people helping people. We're also proud to support your credit union and members during these challenging times.

In response to COVID-19, we've made the following updates (as of April 22, 2020):



Lending Programs	
	 Guaranteed Asset Protection: GAP Plus – Eligibility for Plus benefits (expiring between March 1, 2020 and June 1, 2020) extended to August 31, 2020 GAP Waivers – Two additional skip payments (taken between March 1, 2020 to July 31, 2020) are allowed on all active waivers Credit Insurance and Debt Protection: Standard Credit Insurance and Debt Protection products already have a built-in 90-day grace period Our Claims process has been streamlined to improve claims servicing and speed processing Compliance Systems – developed a software solution that pairs with select Loan Originating Systems to streamline loan processing and support credit unions' Paycheck Protection Program efforts LOANLINER® Customization Fees – waived if the intent is to assist members experiencing financial hardship due to COVID-19 Loanliner.com Emergency Aid Loan – offering configured personal loan workflow to help consumers apply for financial help Loanliner® Documents – working with credit unions to modify skip-a-pay programs For more on Lending updates, view our FAQs
	Retirement Plans
	Help for Challenging Times Portal – Credit unions with CUNA Mutual Retirement
	 Solutions plans have access to resources (webinar recording, risk assessment, articles, videos, calculators) to assist employees in managing their retirement plans For more on Retirement Plan updates, view our FAQs
	videos, calculators) to assist employees in managing their retirement plans



For more information, visit cunamutual.com/strongertogether

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